



KSN CREDENCE COMMODITIES TRADING PVT. LTD.,

KAZMI CHAMBERS (FIRST FLOOR), FF-02, 9A/5 PARK ROAD, HAZRATGANJ, LUCKNOW-226001 (U.P.) INDIA

Phone: 0522-4305043 Whatsapp No. : 8400002944

**CORPORATE MEMBER : MULTI COMMODITY EXCHANGE INDIA LTD.**

### **POLICY REGARDING INACTIVE ACCOUNTS**

- **A Trading account which is not operated for a period of 12 months or more shall be treated as Inactive / Dormant Account.**
- In respect of inactive accounts, the Company has the following laid down policy:
- Trading account is treated as “inactive”, where no transaction has taken place in client’s trading account during the last 12 months or more.
- Company shall suspend/lock such inactive accounts immediately on completion of 6 months period and clients shall not be permitted to execute a fresh transaction in his account.
- A client whose account has become inactive has to request to the Company through a letter or an email from the email id registered with the Company at the time KYC.
- Company may inform the client to submit any credentials or documents before activating the account.

- A client may write to Company stating that he wishes to transfer his account into an “inactive” status, based on which the account will be marked as such.
- Activation of an inactive account is at the sole discretion of the Company.
- IF client being declared inactive, the client’s funds and Commodity shall be settled.
- In case the Demat/Bank account details are not available with the company or inactive Bank/Demat account and the client is not contactable, the Commodities/Funds are transferred into a separate company account and held till such time.